



## Why have I been invited to the Jean Bishop Integrated Care Centre?

We have been working with your GP practice to identify patients who may benefit from a thorough review of their health and social care needs. You have been invited to attend the Jean Bishop Integrated Care Centre so that the Integrated Care team at the Centre can help you to stay well by checking your health, your medicines and any other health, social or personal needs you may have.

This is a  
**FREE**  
service provided  
by the NHS



## What happens afterwards?

Once you've had your assessment and your plan has been agreed, your GP will be in charge of your care. The Jean Bishop team will keep in touch with your GP to check that the plan is working for you.

## Where can I find out more?

There is more information about the Jean Bishop Integrated Centre on our website [www.chcpcic.org.uk](http://www.chcpcic.org.uk), or you can phone **01482 450101** or email [chcp.integratedcareteam@nhs.net](mailto:chcp.integratedcareteam@nhs.net)

In agreeing to be seen at the Jean Bishop Integrated Centre you will also be agreeing to allow your GP to share your medical record with the Integrated Care team so that we can look at all your needs and find the best way to meet them.

We will ask you to sign a form and will explain the reasons why we would like you to do this. If this isn't possible for you, we will talk about it with your next of kin when we come to visit.



# The Jean Bishop Integrated Care Centre

Helping to keep you well

This leaflet tells you about the Jean Bishop Centre and why you have been invited to come here.



[chcpcic.org.uk](http://chcpcic.org.uk)



# Your pathway to better health



1

Your GP asks the **Integrated Care Team** to assess your health and social needs



16

2

Our team will make a **telephone appointment** to talk about your health and any problems you're having

3

Following the telephone appointment, you'll be invited to come to the Jean Bishop Integrated Care Centre for an **assessment** to check your health, your medication and see how the team can help you



4

After your visit to the centre, **the team will agree a plan with you** and share it with your GP



## What will happen at my appointment?

You will be met by a support worker, who will guide you through your assessment and explain what's happening at every stage. You can bring a friend, family member or carer with you if you like. The length of your assessment will depend on what your needs are. Refreshments and lunch are provided free of charge.

The people involved in your assessment will meet to talk about what they think would be best for your care. They will share a care plan with you and your GP within seven working days.

## Who is in the team at the Jean Bishop Integrated Care Centre?

Because we want to make sure you get the care you need, we have a team of highly qualified and experienced staff including nurses, consultants, GPs, therapists (e.g. physiotherapists and occupational therapists), pharmacists and a social care team. Your carer will have the chance to talk to the Carers' Information and Support Service about their needs.

We will also be able to **check blood tests** and carry out X-rays and ECGs on site as required.

Jean Bishop  
Integrated Care Centre  
63-69 David Lister Drive  
Hull, HU9 2BL