

chcp



Social Accounts 2018/19

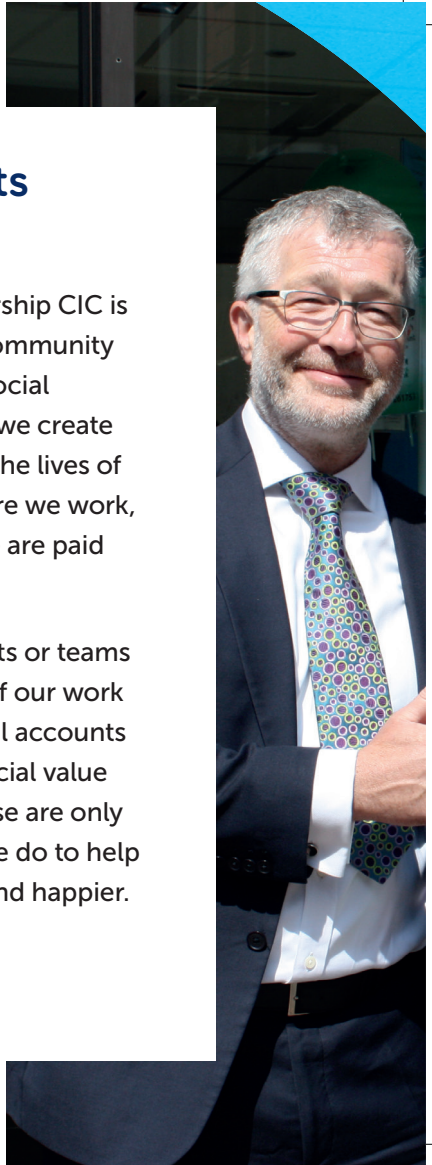
City Health Care Partnership CIC


## Social Accounts 2018/19

City Health Care Partnership CIC is a socially-responsible community interest company; our social accounts measure how we create social value to improve the lives of people in the areas where we work, over and above what we are paid to deliver.

We choose a few projects or teams each year as examples of our work to measure for our social accounts and show how much social value we are creating, but these are only a glimpse of the work we do to help people to be healthier and happier.

**Andrew Burnell**  
Group Chief Executive





Our independent social accountants measure our Social Return on Investment (SROI) by examining social, environmental and economic outcomes. They looked at five areas, using face-to-face meetings, questionnaires and other research techniques.

**HealthyRoutes**  
Your path to a healthier lifestyle

**NHS**

## Strokestra<sup>©</sup>

Strokestra developed from a pioneering collaboration between our integrated stroke services and the Royal Philharmonic Orchestra, working with Hull City Council's Health and Wellbeing Board and Hull Public Health.

This unique partnership brings together musical and clinical expertise to use creative group music-making to help stroke survivors in their recovery. Participants of Strokestra learn to play a range of percussion instruments, learning about rhythm and changing the quality and tone of the sounds they produce. They develop a variety of skills as well as their increased awareness of rhythm and musical sound generation; then, working as a whole ensemble, they produce music.



## SROI for Strokestra<sup>®</sup>

£1: £23.65

For every £1 spent, £23.65 of  
social value is being created

This is a forecast calculation for the  
three-year programme based on  
results from the pilot study

"If you have a stroke, you think your life is completely over, because you can't do what you did before. But coming here, you found out that you can do things and it's been very interesting. Everyone's the same, we've always got something, you know, different attitude and you know but actually everybody has got a big smile on their face these days, which they didn't have before."

A stroke survivor



## Carers' Information and Support Service (CISS)

CISS is a tailored and flexible service for people over 18 and their families caring for a family member or friend who, because of illness, disability, frailty, mental health or addiction issues could not cope without their support. CISS focusses on seeking out 'hidden' carers and supported 993 Hull carers this year.



SROI  
for CISS  
£1: £53.32

Carers have a holistic assessment that looks at all their needs; just a small amount of support can make a huge difference, helping them to keep caring and feel more in control. CISS also provides a range of support including:

- Carers Card
- Legal Advice
- Training for businesses
- Social events
- Information via social media





“All staff are friendly and easy to talk to. From phone calls to meeting in person, my CISS contact is lovely. She has helped me so much and I feel better today. Thank you.”

A carer



The logo for City Health Care Partnership CIC, featuring the lowercase letters 'chcp' in a light purple, sans-serif font. Each letter has a small white dot positioned above it.

chcp

City Health Care Partnership CIC

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[www.chcpcic.org.uk](http://www.chcpcic.org.uk)


## HealthyRoutes

Based in Wigan, HealthyRoutes is a free service focused on reducing smoking and alcohol intake, weight management, encouraging physical activity and improving general wellbeing. The team offers appointments with CHCP health advisors in 62 community settings, including two high street shops, and works collaboratively with other agencies to tackle the root causes of poor health and make life better for everyone in Wigan, underpinned by the principles of 'The Deal' between Wigan Council and its residents.

# SROI for HealthyRoutes £1: £18.60

HealthyRoutes have seen and assessed around 10,000 people in the past year, identifying people at risk from serious conditions like heart disease, diabetes, stroke and cancer and helping them to get help and treatment.

People feel empowered to take control of their own health and wellbeing, relieving pressure on GPs and other services.



I HAVE LOST  
13.5 OF  
THESE →





“I am very thankful for the support and cannot believe the service is free. I appreciate the fact the sessions were relaxed and non-judgemental. I felt it was a good chance to off-load and review.”

A Service User

NHS

## Brush Bus

Poor oral health remains a disease of poverty amongst children in Hull and the East Riding of Yorkshire. 38% of children in Hull have tooth decay and it's the biggest cause of hospital admissions nationally for children aged 5-9.


The Brush Bus is a targeted tooth-brushing programme that teaches children, teachers, nursery assistants, parents and carers about dental care and oral health. It gives toothbrushes and paste to around 4,000 children each year and its work helps to relieve the pressure on NHS dental services.

Better oral health also improves children's confidence and self-esteem, which has an impact on their achievements at school.



SROI for  
Brush Bus

£1: £22.76



“Brush Bus is an educational programme working with families from deprived areas. Supporting young children in these areas to achieve better oral health will have an impact for many years to come. I’ve even heard of instances where kids are teaching their parents better dental hygiene – is there a better way to learn?”

Andrew  
Burnell



## Podiatry for Homeless People

CHCP runs a podiatry clinic for homeless people at The Crossings scheme in Hull. People using the clinic don't need an appointment, an address or to be registered with a GP (often barriers to accessing health services).

20% of homeless health problems are foot-related; homeless people are at risk of ulceration, trench foot, infection and frostbite. The clinic treats nails, corns, calluses, in-growing toenails, wounds, ulcers and other conditions, improving people's lives from the feet up. The confidential one-to-one podiatry sessions are used to gain people's trust, removing barriers so they can get the help they need from other services.

The service saw 69 patients last year and is planning an additional clinic at a city centre hostel.



"I come here to have my feet done because I've seen people on the street lose their feet and even die. I don't want that."

A Service User

SROI for  
Podiatry for  
Homeless People

£1: £10.57