

# CHCP Strategy Documents

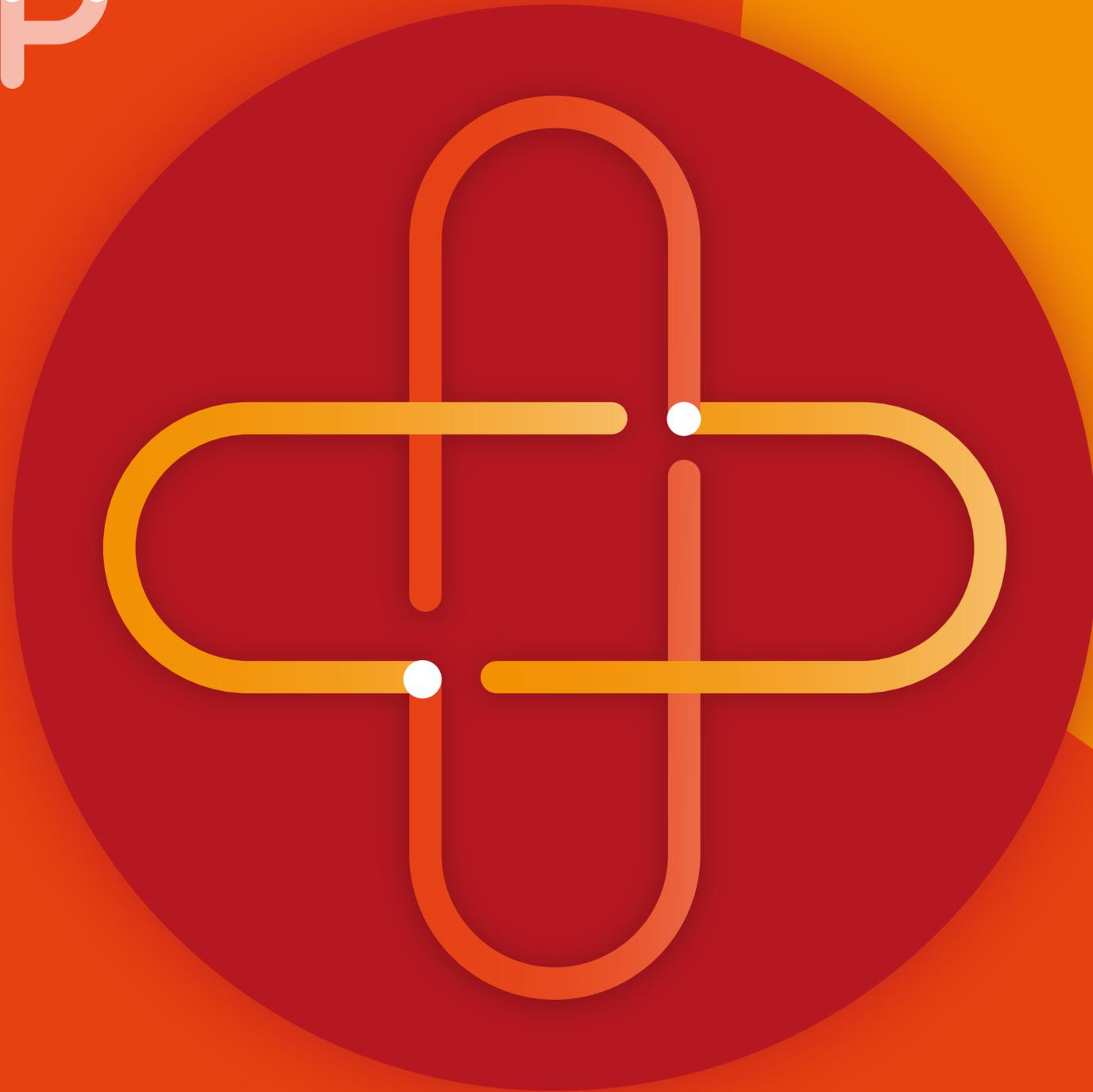
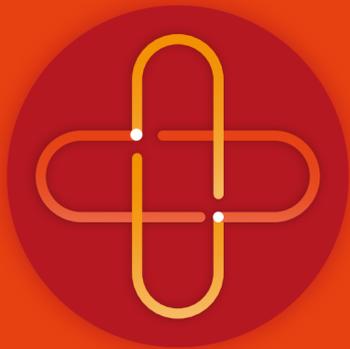


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# Clinical Strategy

City Health Care Partnership CIC



# CHCP Clinical Strategy on a Page 2022-2025

Our **Vision** is to lead and inspire through excellence, compassion, and expertise in all that we do

## Our objectives



Our objectives will be to:

- Put our Customers and Customer satisfaction at the heart of what we do. We will make sure everybody we care for is treated with empathy, compassion and respect
- Be a provider of excellent healthcare services. We will make our services more supportive, inclusive and fair
- Be an employer of choice. We will build a learning environment which helps create a skilled workforce to meet patient needs
- Ensure we create and maximise opportunities within our ever-changing environment. We will invest in our people, our places and our services to ensure excellent care is delivered to our patients

## Our mission



Through our mission we will:

- Deliver high quality, safe health and care services that are personally responsive, caring, respectful and inclusive of all
- Through colleagues who are both competent and motivated in their roles to deliver care with compassion and in an effective, productive and adaptable way
- Be supported by an organisation that is both commercial and socially responsible in its intent
- Be seen externally as a valuable partner in improving wider community outcomes

## How to achieve this



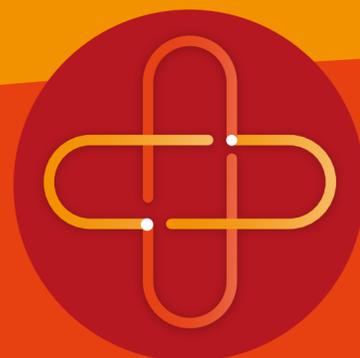
Our Clinical Strategic Priorities for 2022 – 2025 will be to:

- Set high standards for the care we provide. Through continuing to develop and deliver person-centred and individualised safe and effective care which is underpinned by good practice, clinical guidance and innovation. Which proactively responds and learns from patient feedback / concerns
- Increase the visibility of clinical leadership across the professions and the organisation
- Continue to embed clinical supervision across the company
- Provide lifelong continuing professional development, education and training to our workforce and our partners
- Make certain our facilities exceed patient expectations
- Adhere to regulatory requirements and codes of professional practice

## Our core values

Our Clinical Strategy will be driven by our core values:

- Service and Excellence
- Equality, Diversity and Inclusion
- Creativity and Innovation
- Cooperation and Partnership



Clinical Strategy



# Corporate Strategy

City Health Care Partnership CIC



# CHCP Corporate Strategy on a Page 2022-2025

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## How to achieve this

Our Corporate Strategic Priorities for 2022 – 2025 will be to:

- Work with partners to support everyone in our areas of Start Well, Live Well, Age Well and End Life Well
- Provide quality, safe services to our patients and our communities
- Sustain high patient satisfaction levels
- Be an inclusive employer committed to developing, supporting and sustaining a diverse workforce
- 'Level up' services to reduce inequalities
- Be a socially responsible company, investing in our staff, our patients and our communities
- Commit to reducing our carbon footprint, creating a greener NHS
- Remain a financially viable and resilient company



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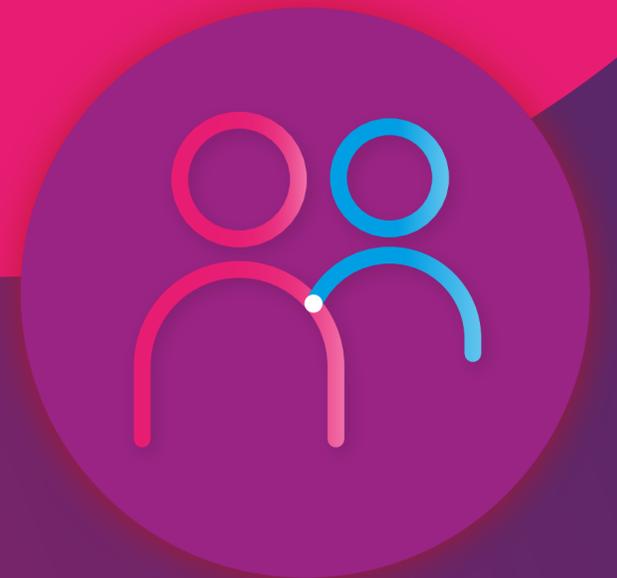


Corporate Strategy



# People Plan

City Health Care Partnership CIC



# CHCP People Plan 2022-23

## Strategy on a Page

The CHCP  
People  
Plan

### Wellbeing

- We will build on our current health and wellbeing programme using involvement and engagement with our workforce, making CHCP CIC the best place to work
- We will provide a comprehensive wellbeing offer to support and improve physical, emotional, and financial wellbeing



### Leadership

- We will continue to provide the skills and tools for our leaders to ensure they demonstrate compassion and inspire and empower the teams they lead
- Our leaders will use a coaching style to get the best from their people while supporting and encouraging growth, development, innovation, and diffused management systems



### Recruitment and Retention

- We will raise the profile of CHCP CIC as being a great place to work to and enhance our recruitment processes to ensure we recruit and retain the required amount of quality people who have the skills, experience, and values to do deliver safe, quality care



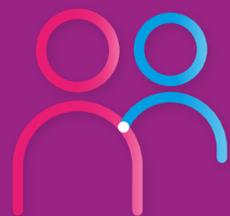
### Learning and Development

- We will ensure all our people are provided with equal opportunity to reach their full potential and create an environment and culture of lifelong learning



### FREDIE

- We will embed the principles of FREDIE (Fairness, Respect, Equality, Diversity, Inclusion and Engagement) throughout the organisation to be become a more inclusive employer encouraging participation and engagement across the workforce
- [View our latest strategy here](#)



People Strategy